

# Kriittisen infrastruktuurin kestävyyden mittaamisen metodologia

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Myönnetty rahoitus: 83 750 €  
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H2020  
Kriittisen infrastruktuurin hankkeet  
(erit. IMPROVER)

HANKERYHMÄ (6 HENKILÖÄ)

VALMIS METODOLOGIA

3 tapaustutkimusta/  
sovellutusta

Demosoftware

Vertaisarvioitu  
konferenssipaperi  
(abstrakti hyväksytty  
NATO CyCon 2017  
konferenssiin)

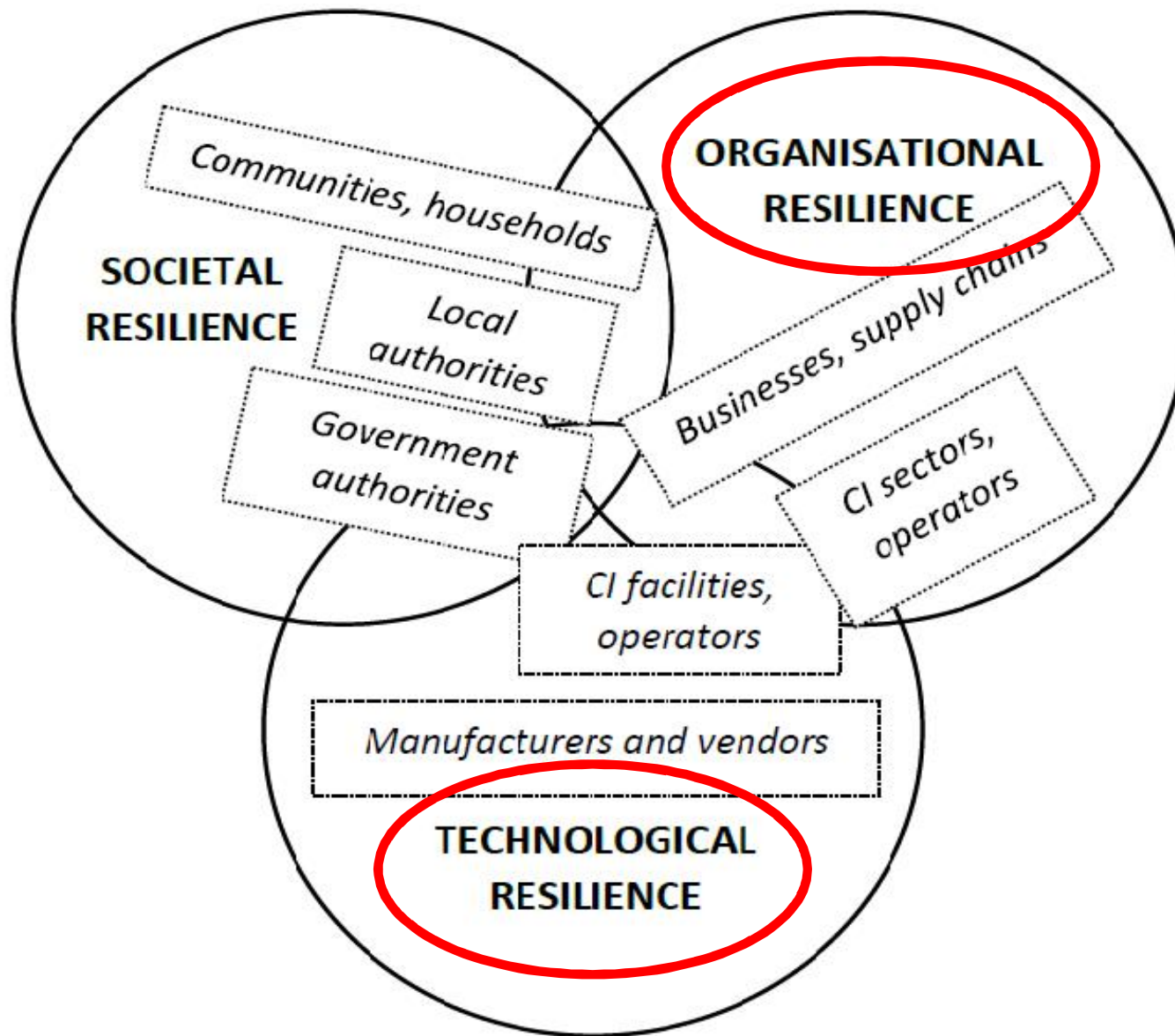
2 esitelmää Matinen  
järjestämänä

Vertaisarvioitu  
artikkeli 2017/2018

3 yhden päivän  
työpajaa

Sisäministeriö, pelastusosasto  
Huoltovarmuuskeskus  
HUS-kuntayhtymä  
Helsingin Energia  
HSY-kuntayhtymä (juomavesi)  
Helsingin kaupungin pelastuslaitos  
Ilmatieteen laitos  
Puolustusministeriö  
Valtioneuvoston kanslia  
Fingrid Oyj  
TeliaSonera

# METODOLOGIA

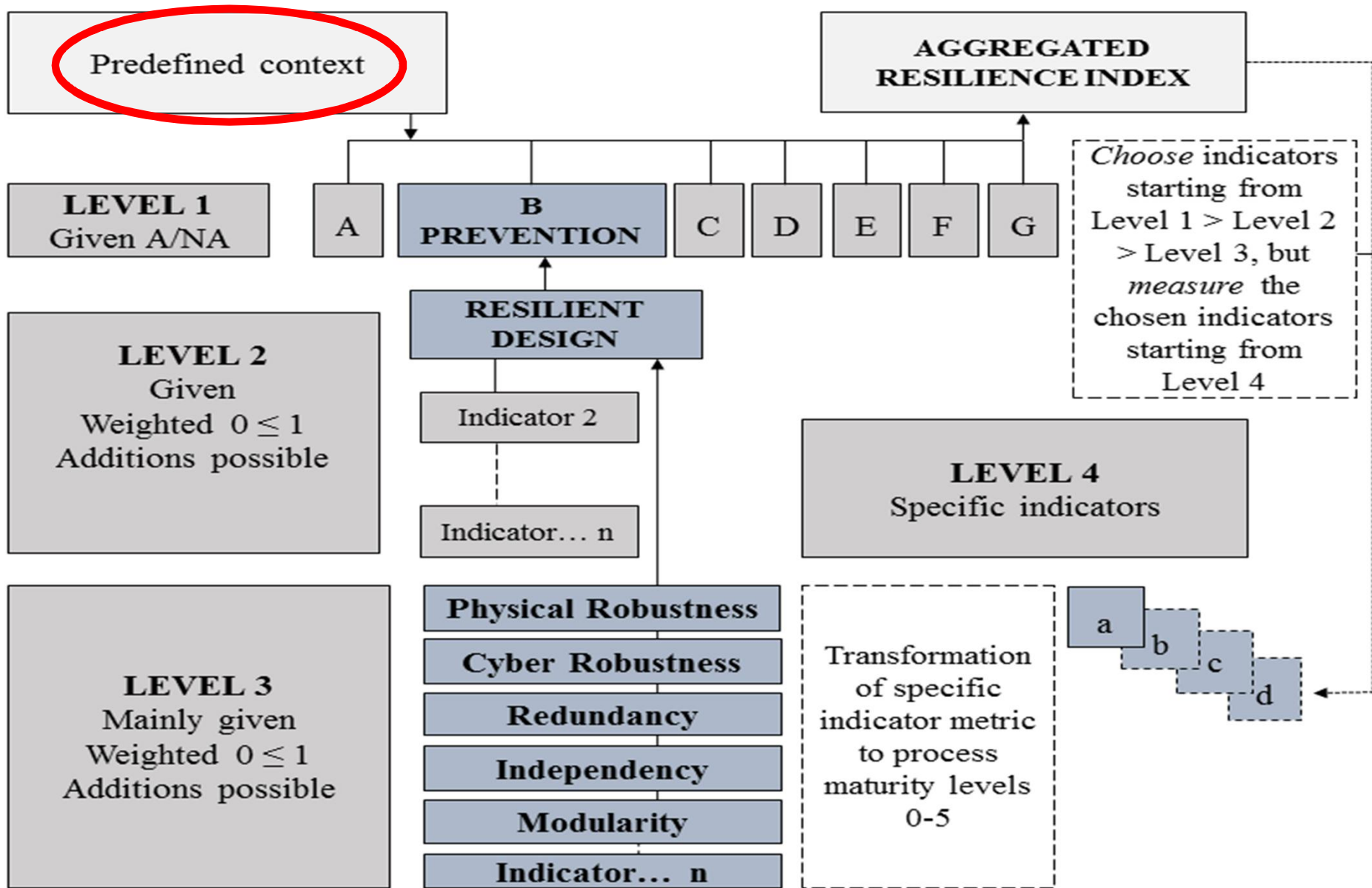


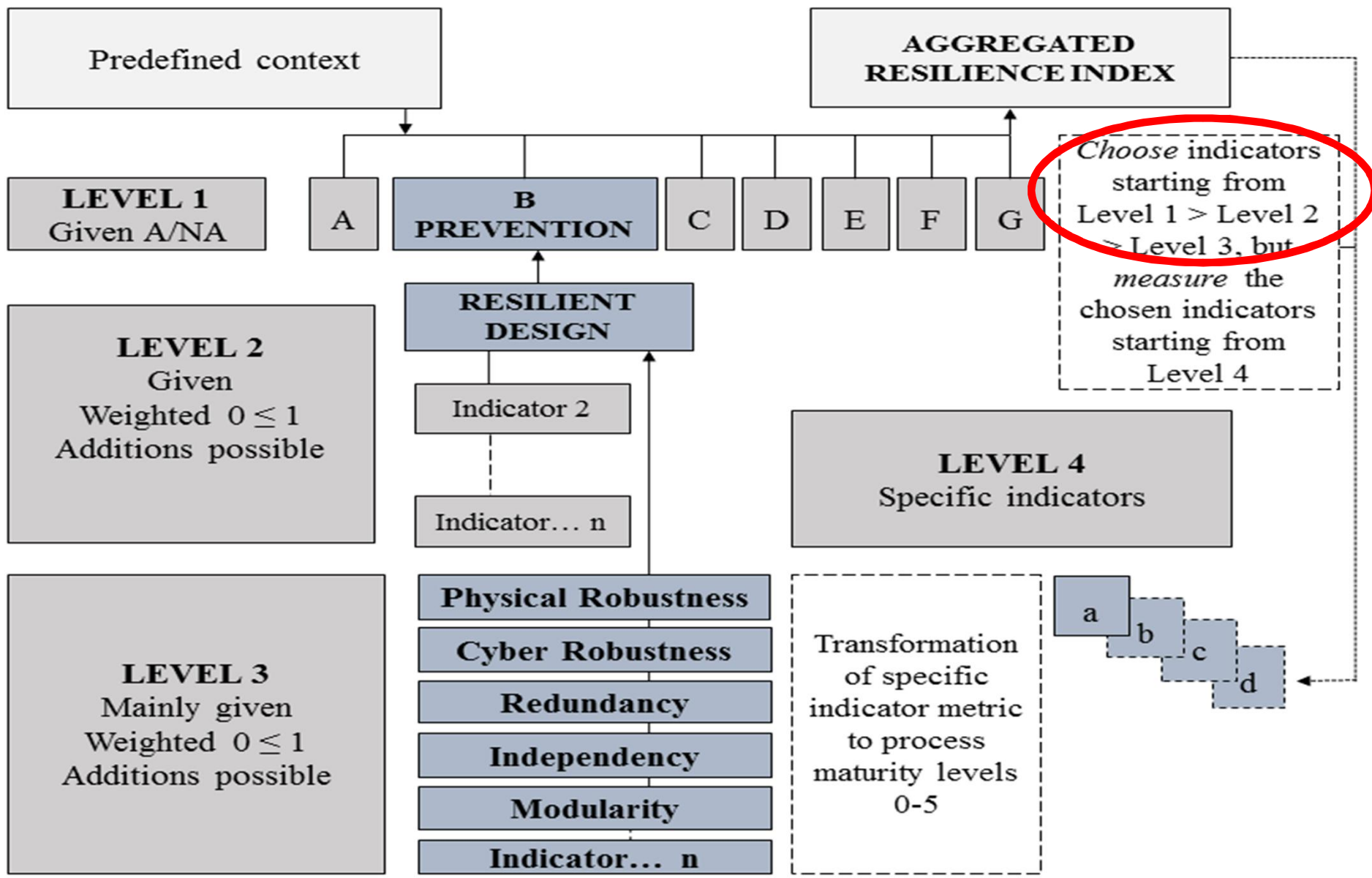


Level 1

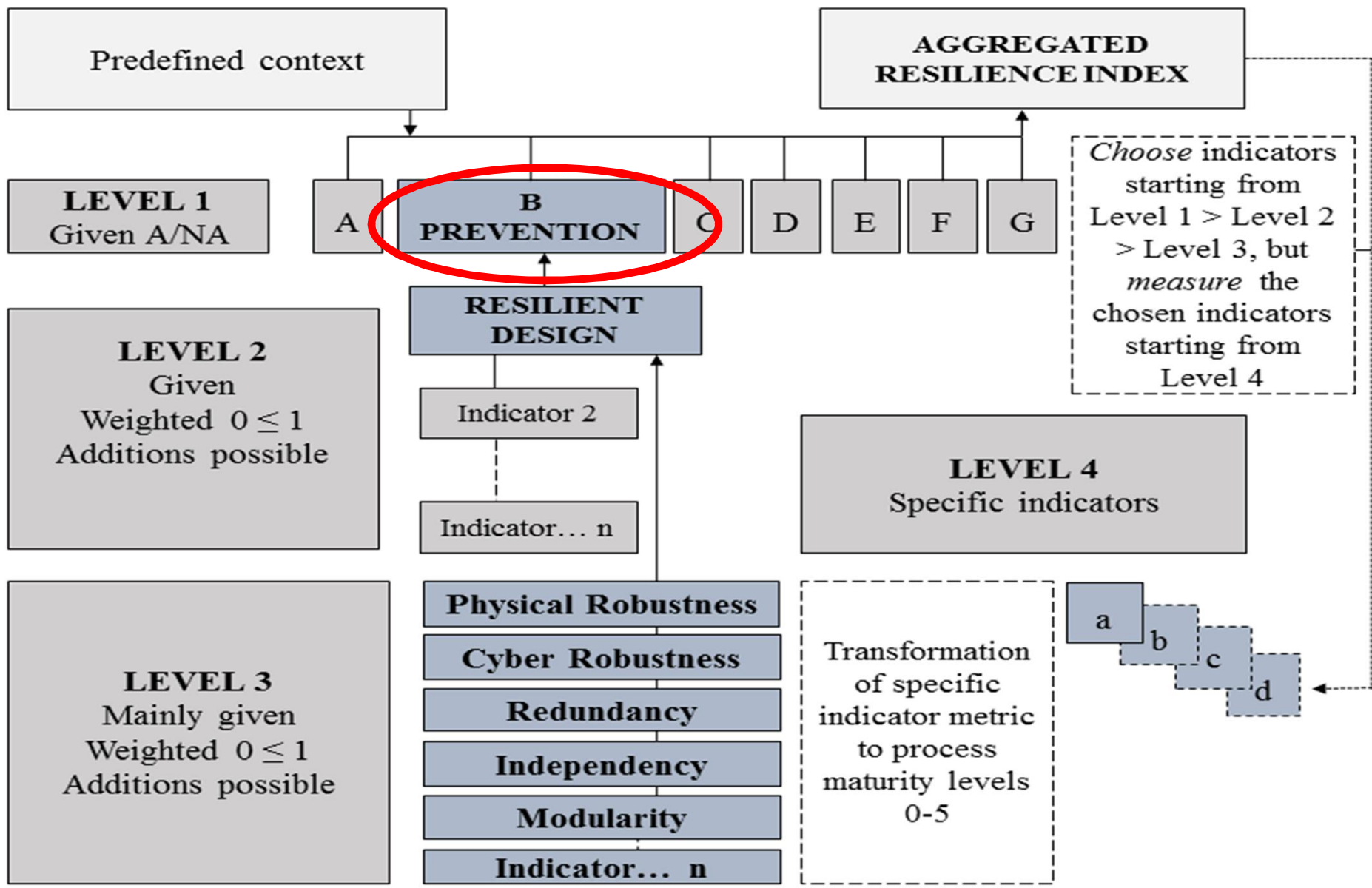
<b>Risk assessment</b>	<b>Prevention</b>	<b>Preparedness</b>	<b>Warning</b>	<b>Response</b>	<b>Recovery</b>	<b>Learning</b>
Failure data gathering	Safety and security culture	Preparedness plan and crisis organization	Audits	Situation awareness	Downtime	Evaluation
Knowledge of the context	Physical and cyber entrance control	Redundancy plan	Monitoring	Decision-making	Reduced service level	Institutional learning
Risk assessment procedure	Risk treatment plan	Cooperation agreements (external resources)	Early warning and alarm	Coordination (internal and external)	Costs	Implementation of lessons
Monitoring and review	Risk communication	Capability building		Communication (internal and external)	Unplanned maintenance	Technological upgradability
Testing and simulation	Resilience plan	Capacity building		Resource deployment	Restart	
	Resilient design	Technical supportability		Absorption/damage limitation	Autonomy	
	Planned maintenance	Interoperability (internal and external)		Externalised redundancy	Insurance	
	Information sharing	Stakeholder management				

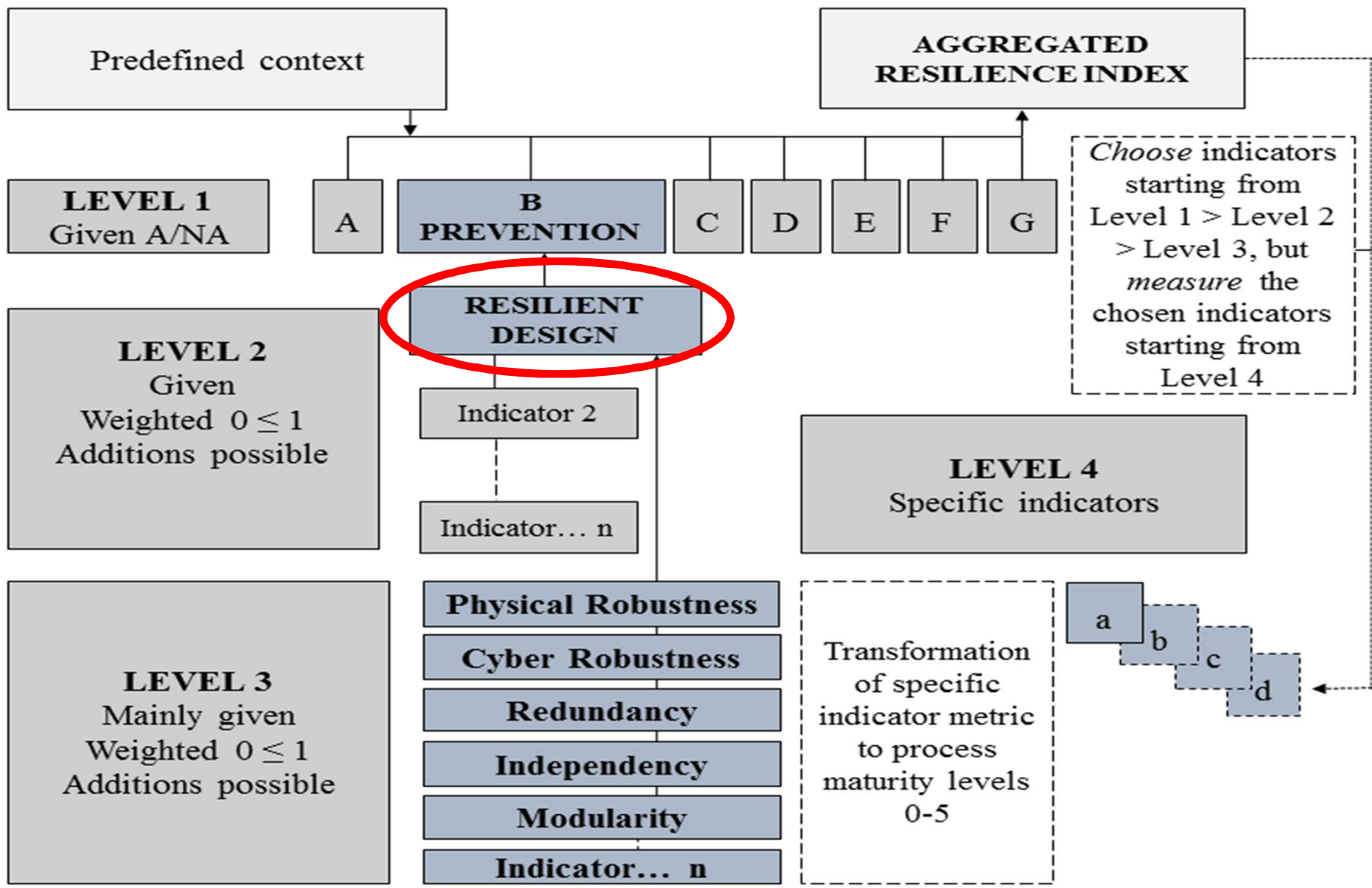
Level 2

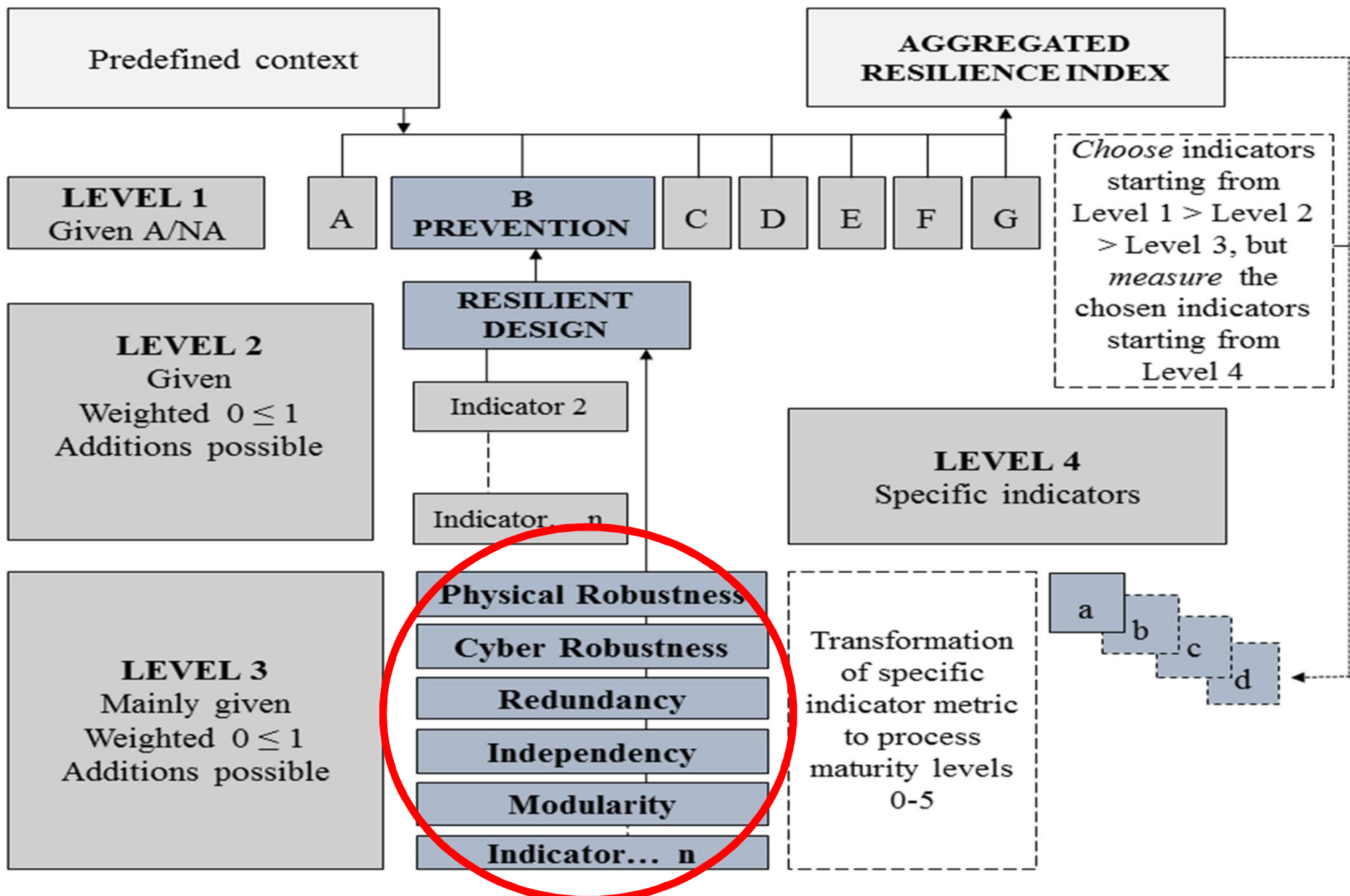


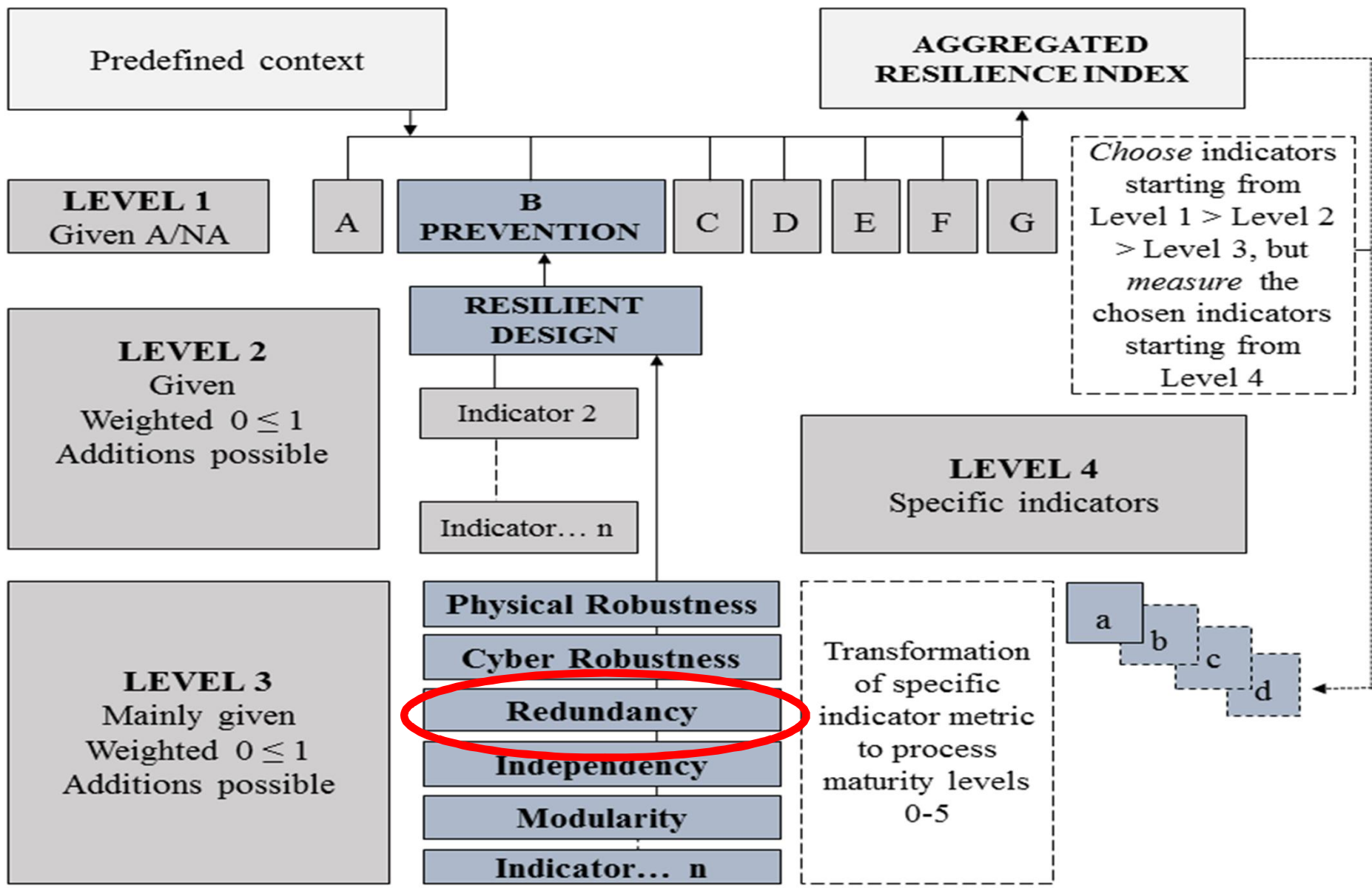


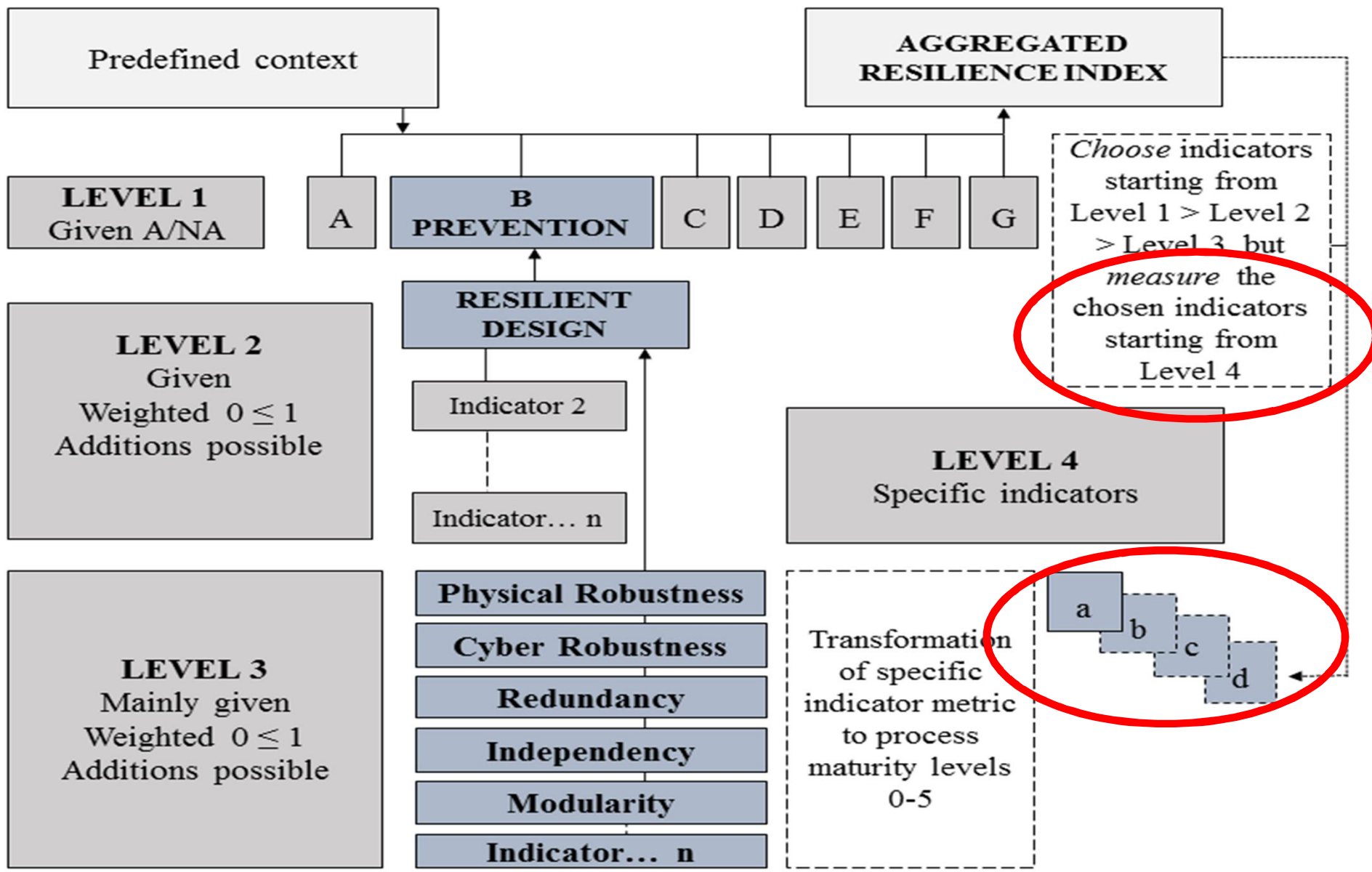


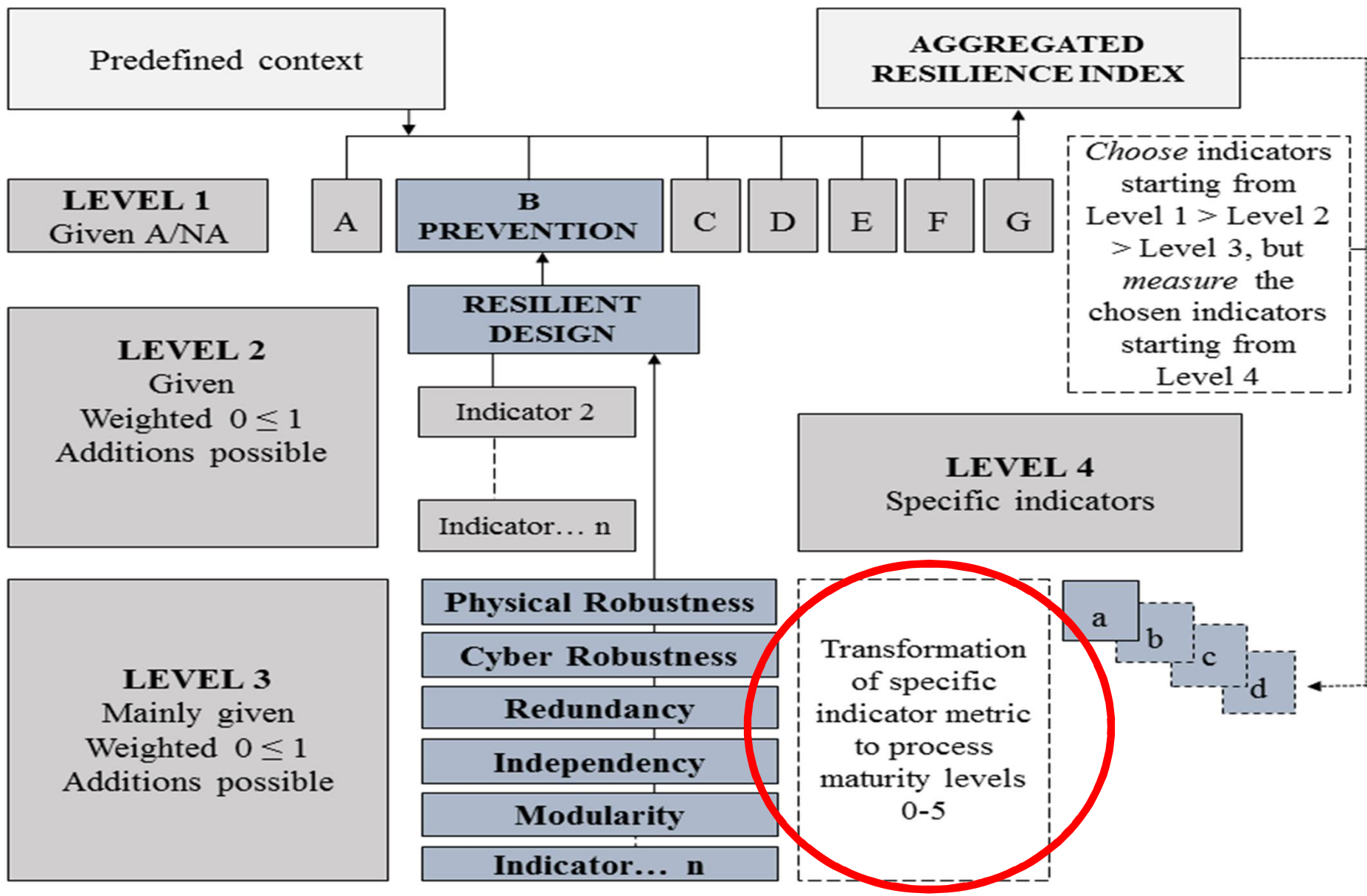


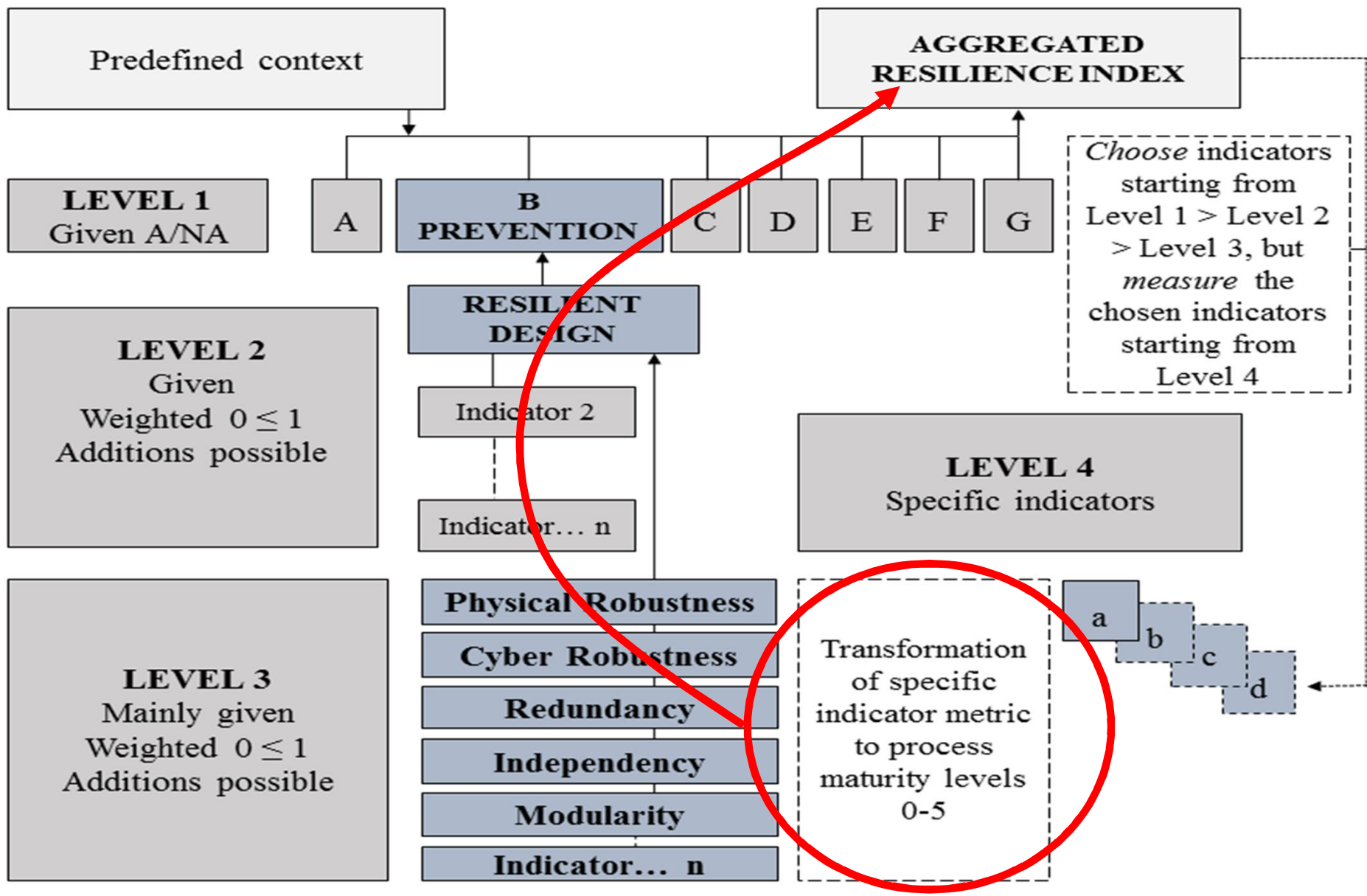












Predefined context

**AGGREGATED  
RESILIENCE INDEX**

**LEVEL 1**  
Given A/NA

A

**B  
PREVENTION**

C

D

E

F

G

**LEVEL 2**

Given  
Weighted  $0 \leq 1$   
Additions possible

**RESILIENT  
DESIGN**

Indicator 2

Indicator... n

**LEVEL 3**

Mainly given  
Weighted  $0 \leq 1$   
Additions possible

**Physical Robustness**

**Cyber Robustness**

**Redundancy**

**Independency**

**Modularity**

**Indicator... n**

**LEVEL 4**

Specific indicators

a

b

c

d

Transformation of specific indicator metric to process maturity levels 0-5

*Choose indicators starting from Level 1 > Level 2 > Level 3, but measure the chosen indicators starting from Level 4*

Level 3		Level 4
<b>0</b>	<b>Non-existent</b>	<p>Specific metric of any indicator is transformed into processes, procedures, series of actions, series of operations, schemes, methods, or systems, corresponding one of the maturity levels 0-5.</p>
1	(Initial/Ad hoc)	
2	(Repeatable but Intuitive)	
3	(Defined Process)	
4	(Managed and Measurable)	
<b>5</b>	<b>Optimised</b>	

\*Following COBIT 4.1/5



ESTABLISHING THE CONTEXT

Resilience domain

Societal

Organisational

Technological

Hazard type

Natural

Man-made non-malicious

Man-made malicious

Multi-hazard

Situational factors

Time of day A/NA\*

Seasonality A/NA\*

Time of year A/NA\*

Location A/NA\*

Working hours/  
Non-working hours

Vacation period/  
Non-vacation period

Warm period/  
Cold period

Location description  
(e.g. populated/non-populated)

Add new situational factor x A/NA\*

Add new situational factor y A/NA\*

Add specific scenario A/NA\*

Define alternatives

Define alternatives

Scenario description

\*  
A = Applicable  
NA = Not applicable

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Time of day A/NA\*

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Time of day A/NA\*

Seasonality A/NA\*

Time of year A/NA\*

Location A/NA\*

Working hours/  
Non-working hours

Vacation period/  
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Cold period

Location description  
(e.g. populated/non-populated)

Add new situational factor x A/NA\*

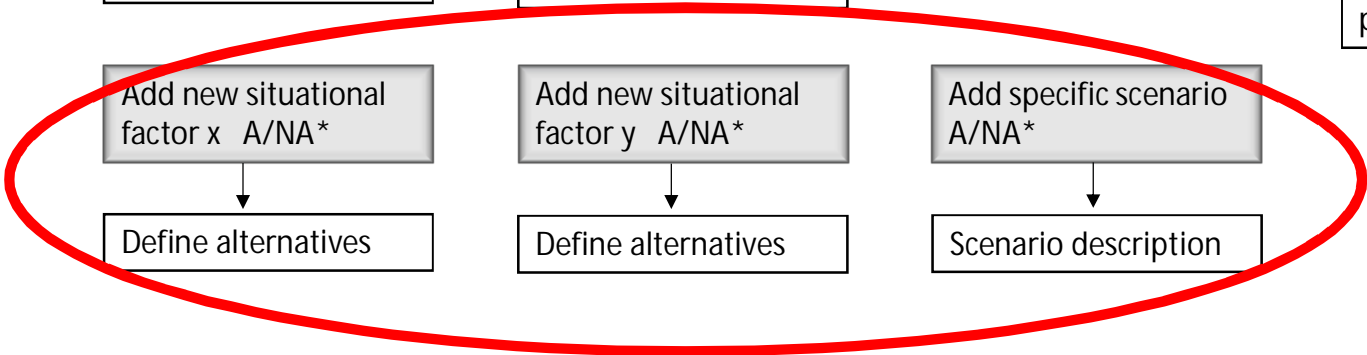
Add new situational factor y A/NA\*

Add specific scenario A/NA\*

Define alternatives

Define alternatives

Scenario description



\*  
A = Applicable  
NA = Not applicable

LEVEL 1

A/NA\*

Risk Assessment

A/NA

Prevention

A/NA

Preparedness

A/NA

Warning

A/NA

Response

A/NA

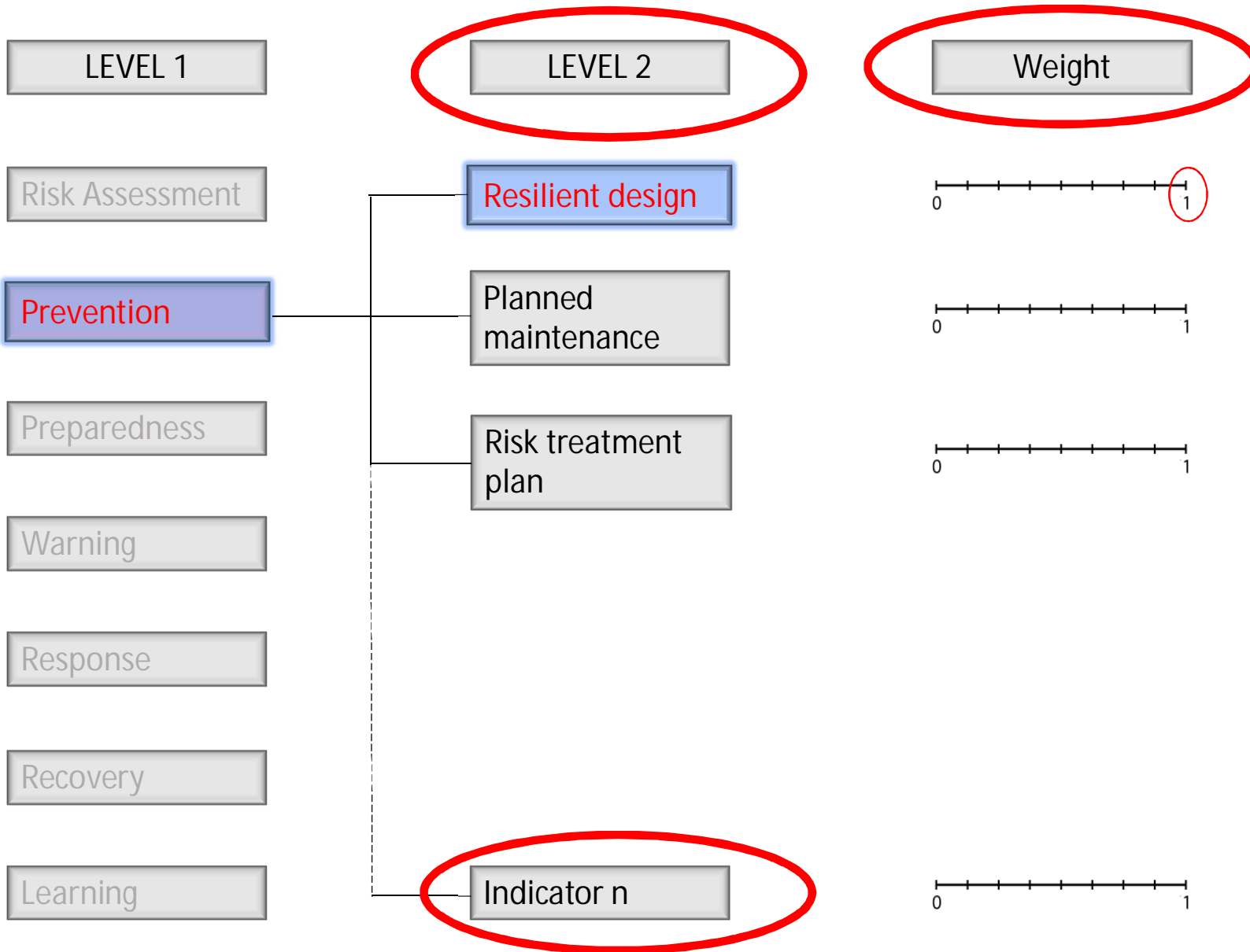
Recovery

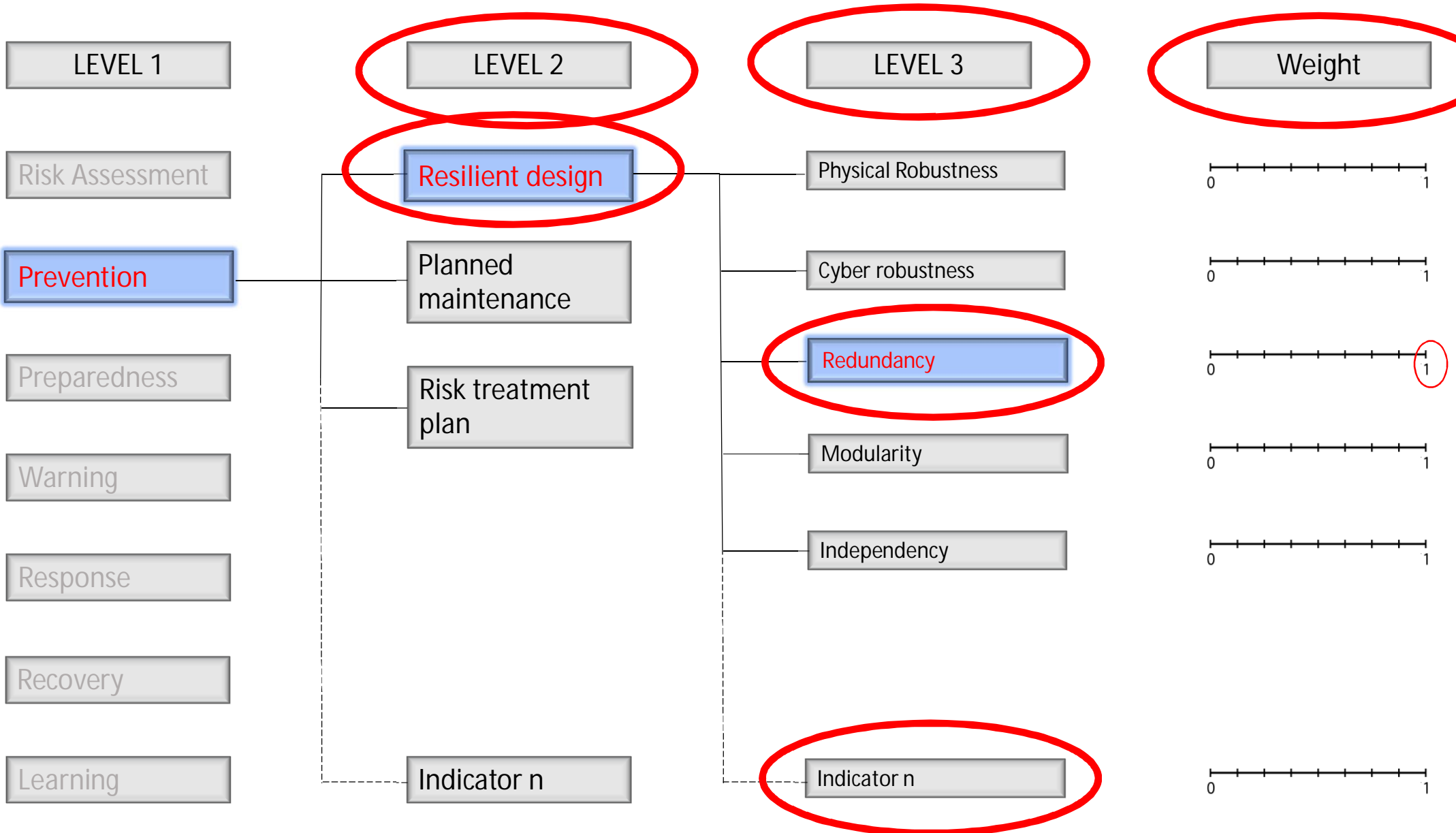
A/NA

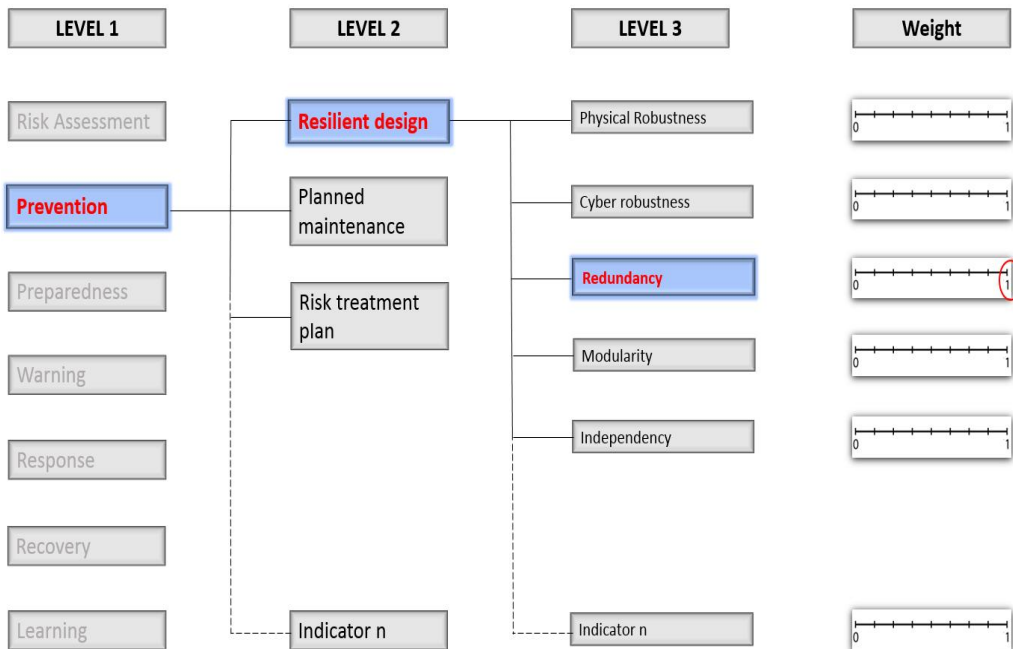
Learning

A/NA

\*  
A = Applicable  
NA = Not applicable







←  $\Sigma$

**Maturity scale**

Scale	Description (based on regulations, standards, best practices, expert opinions etc.)
0	Non-existent
1	
<b>2</b>	
3	
4	
5	Optimised

Scale	Description (based on regulations, standards, best practices, expert opinions etc.)
0	Non-existent
<b>1</b>	
2	
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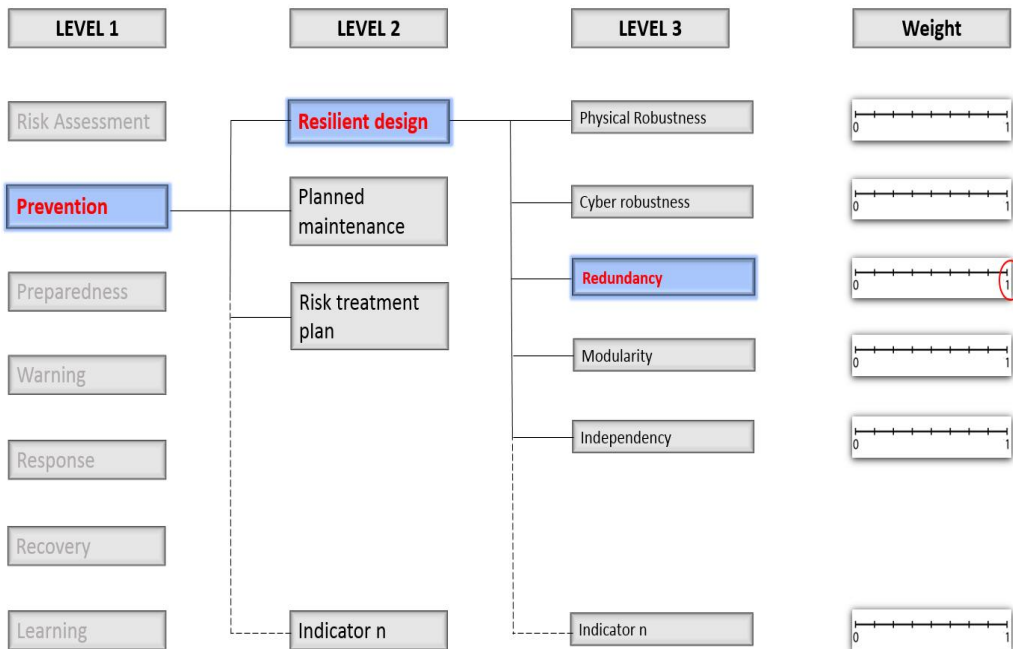
0-5

**LEVEL 4**

**Redundancy indicator 1 measurement**  
E.g. Reserve power source

**Redundancy indicator 2 measurement**  
E.g. Alternative site

Redundancy indicator n



←  $\Sigma$

**Maturity scale**

Scale	Description (based on regulations, standards, best practices, expert opinions etc.)
0	Non-existent
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0	Non-existent
<b>1</b>	
2	
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4	
5	Optimised

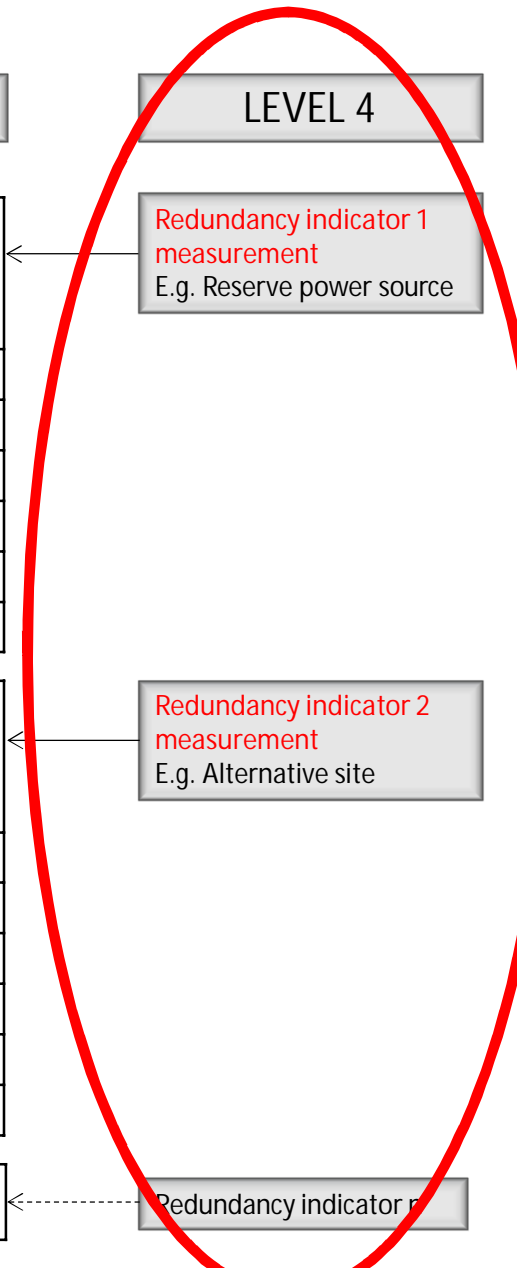
0-5

**LEVEL 4**

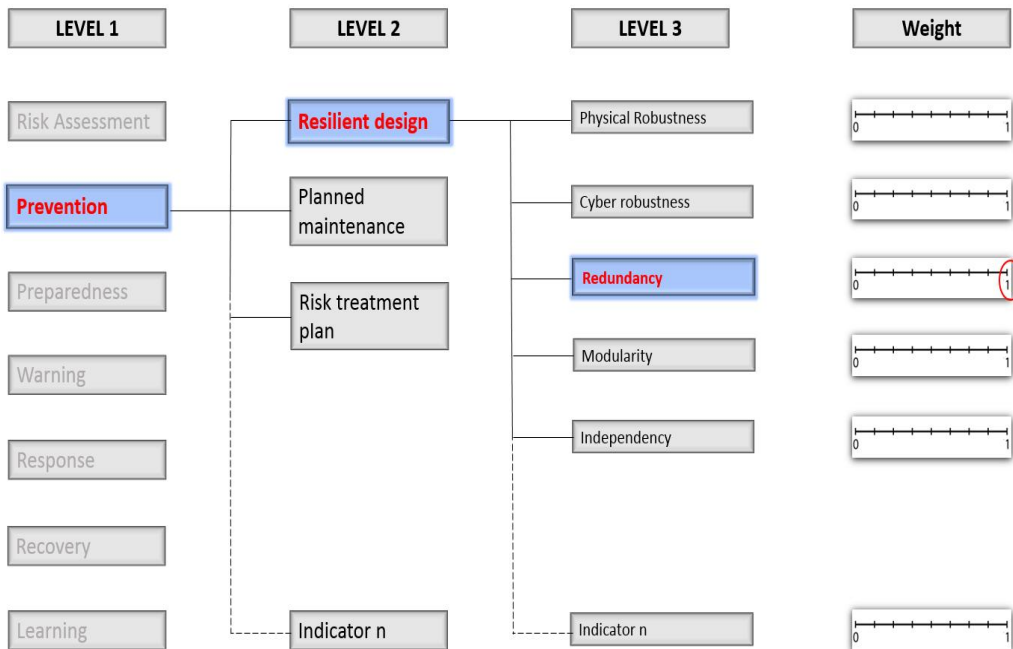
**Redundancy indicator 1 measurement**  
E.g. Reserve power source

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E.g. Alternative site

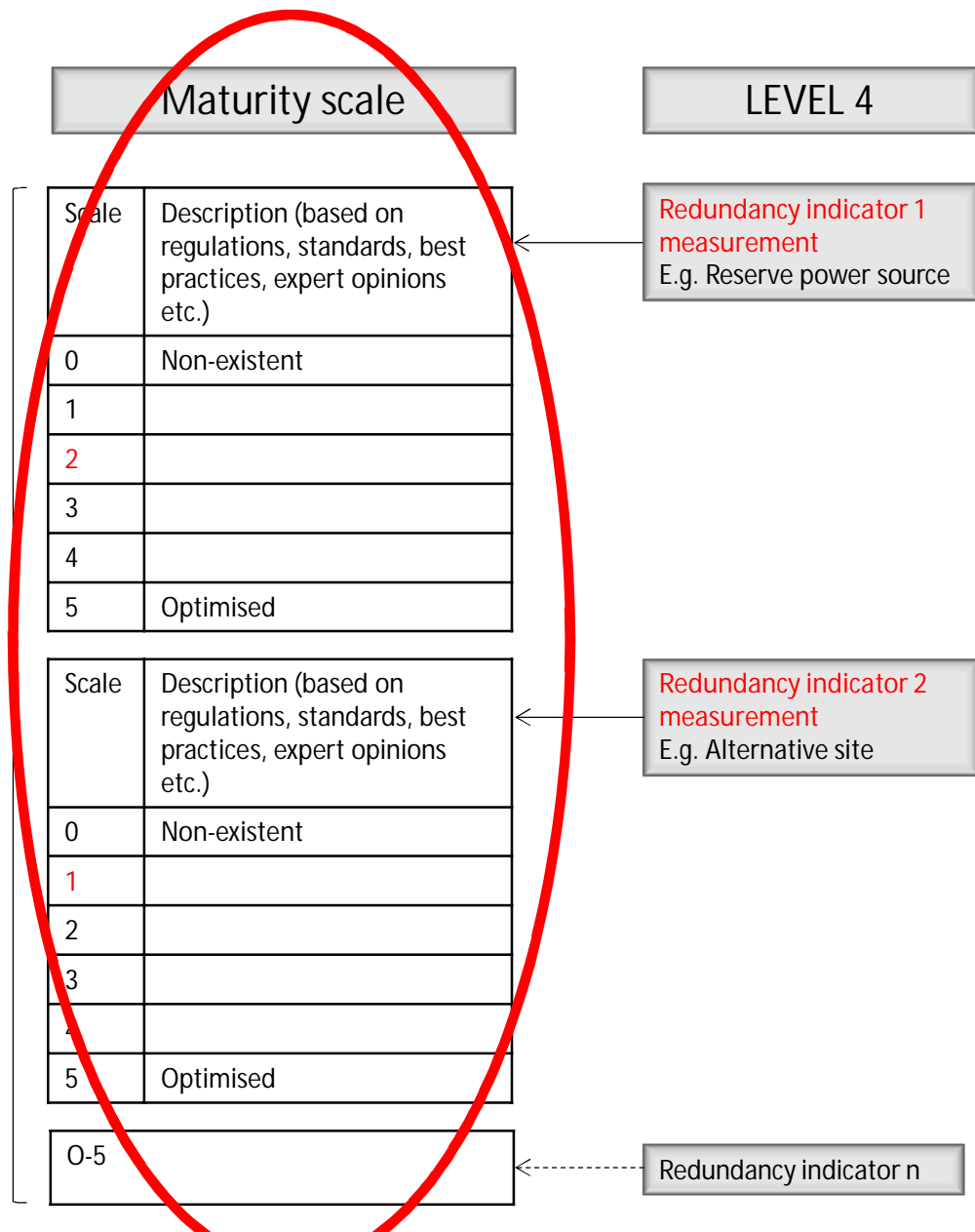
Redundancy indicator n

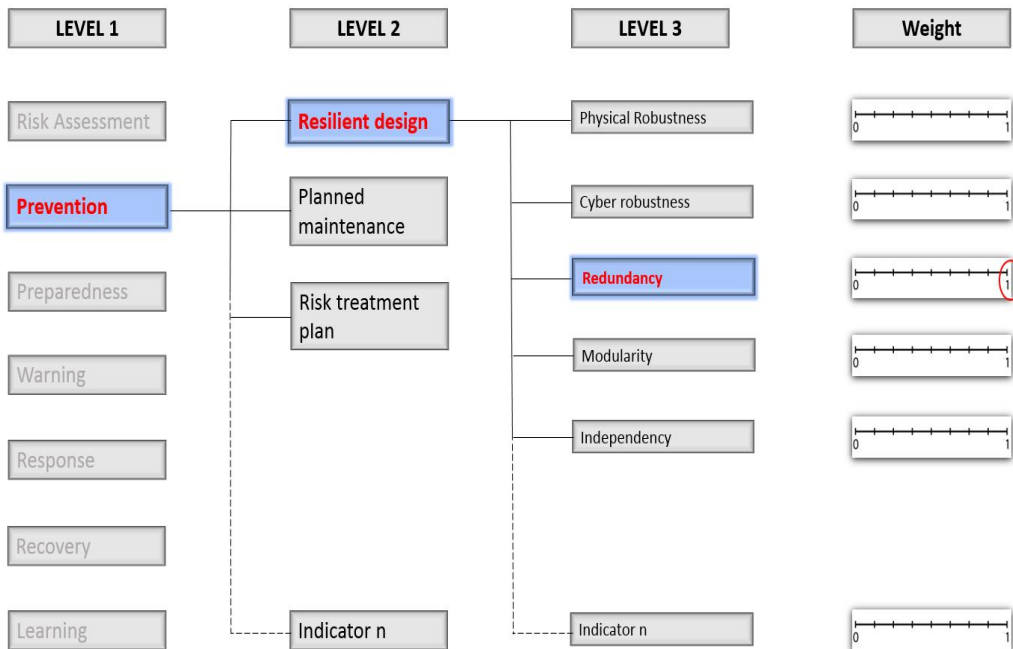




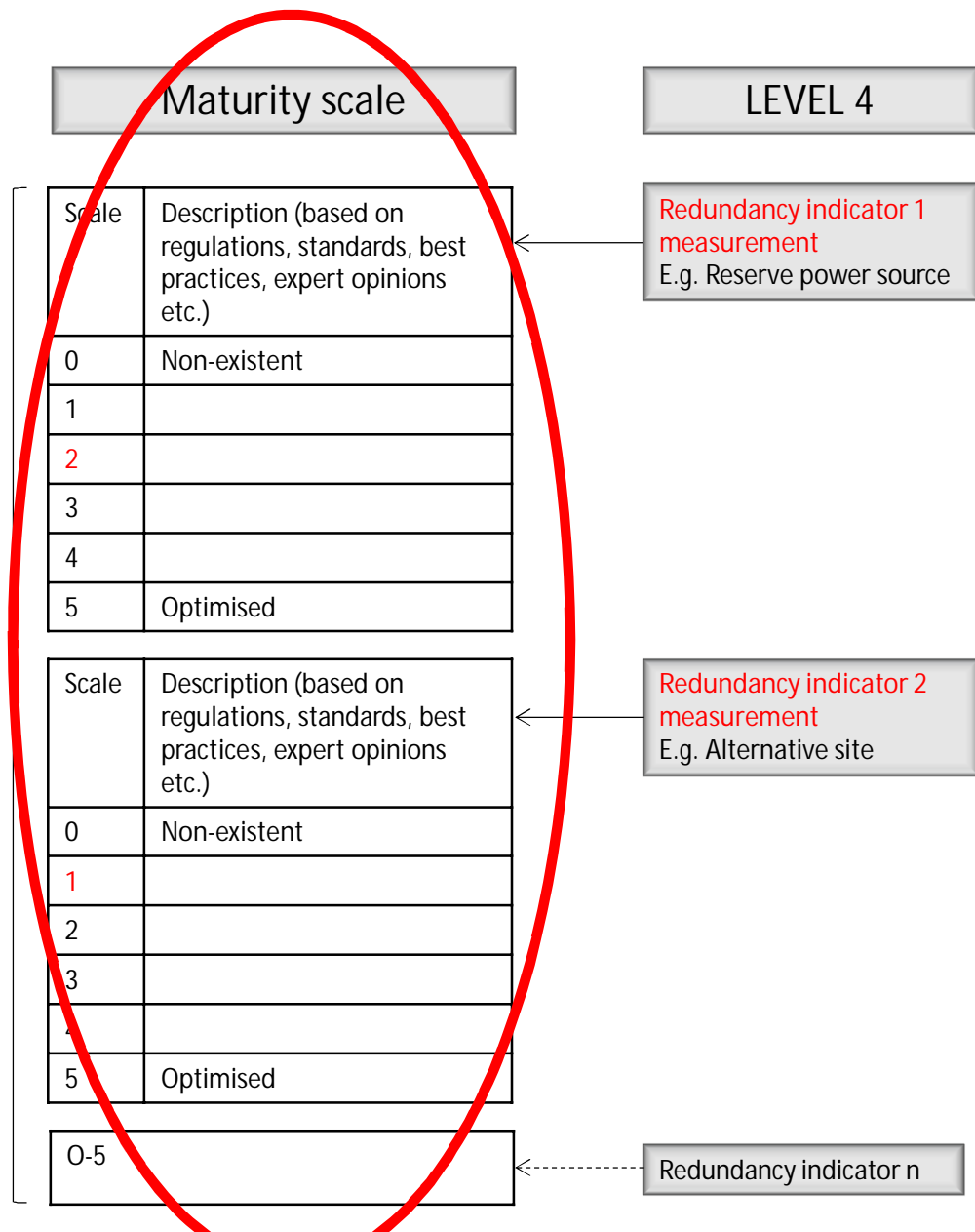


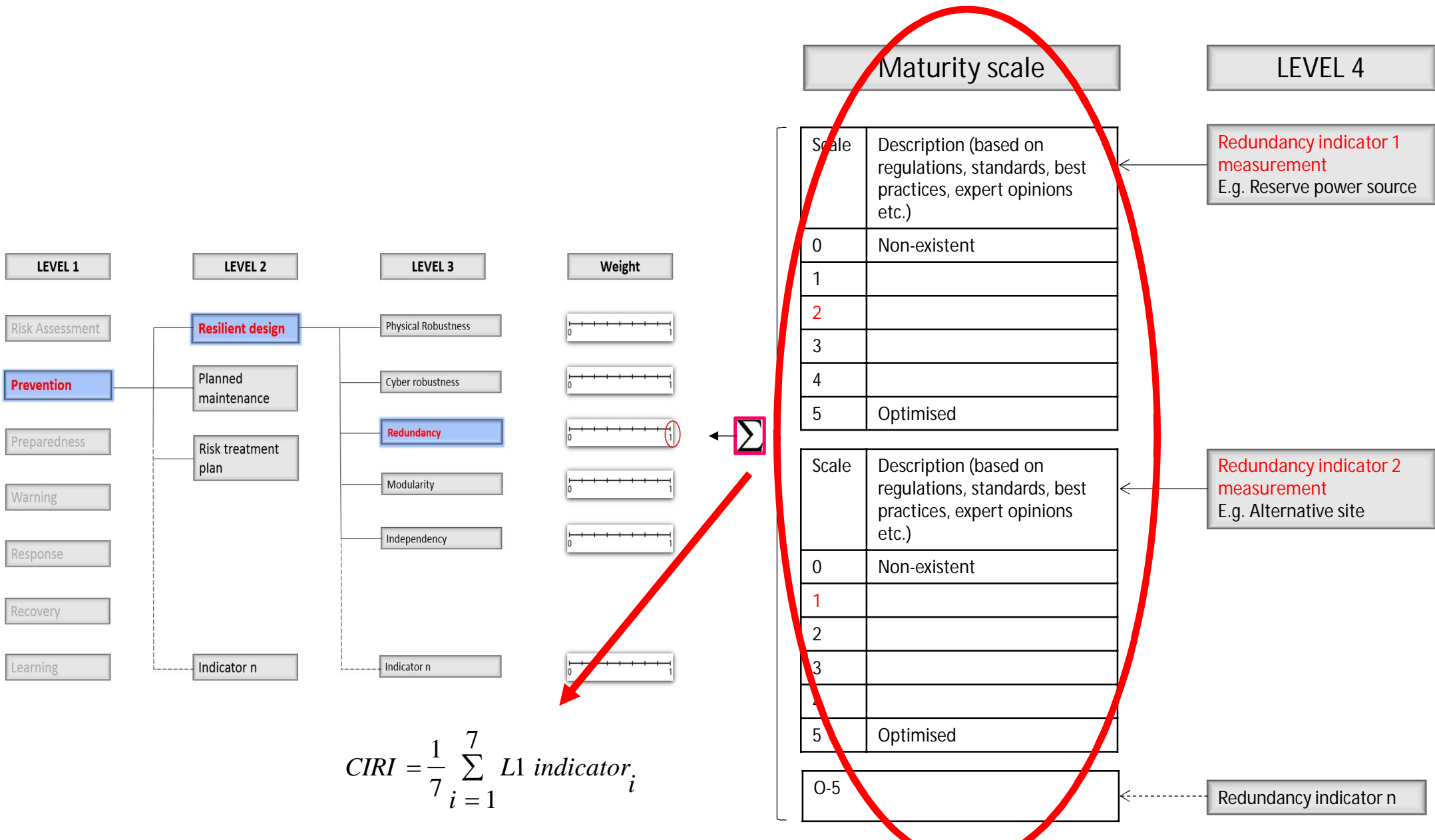
←  $\Sigma$





←  $\Sigma$





DEMOSOFTWARE

Level 1

Risk assessment

Prevention

Preparedness

Warning

Response

Recovery

Learning

Level 2

Resilient design

Planned maintenance

Risk treatment plan

Level 3

Physical robustness

Cyber robustness

Redundancy

Modularity

Independency

Level 4

Level 4 indicator

- 0: Non-existent
- 1: Initial/Ad Hoc
- 2: Repeatable but Intuitive
- 3: Defined Process
- 4: Managed and Measurable
- 5: Optimised

Overall Resilience

Average score: 2.67  
Answered: 3/26  
Not answered 23/26

Prevention

Average score: 2.67  
Answered: 3/7  
Not answered 4/7

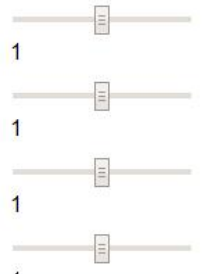
Resilient design

Average score: 2.67  
Answered: 3/5  
Not answered 2/5

Redundancy

Average score: 4.00  
Answered: 1/1  
Not answered 0/1

Weight



ESIMERKKI

## EXAMPLE of how to define Level 3 & 4 values\*

Airport X fuel logistics

L1 PREVENTION > L2 Resilient design > L3 Redundancy > L4 Reserve storage capacity

0	Service disrupted for more than 90 days	0 m <sup>3</sup> reserve storage capacity
1	Service disrupted for 30-90 days	38 630 to 4 600 m <sup>3</sup> reserve storage capacity
2	Service disrupted for 7-30 days	53 440 to 38 630 m <sup>3</sup> reserve storage capacity
3	Service disrupted for 3-7 days	56 020 to 53 440 m <sup>3</sup> reserve storage capacity
4	Service disrupted for less than 3 days	57 950 to 56 020 m <sup>3</sup> reserve storage capacity
5	No disruption to service	>57 950 m <sup>3</sup> reserve storage capacity

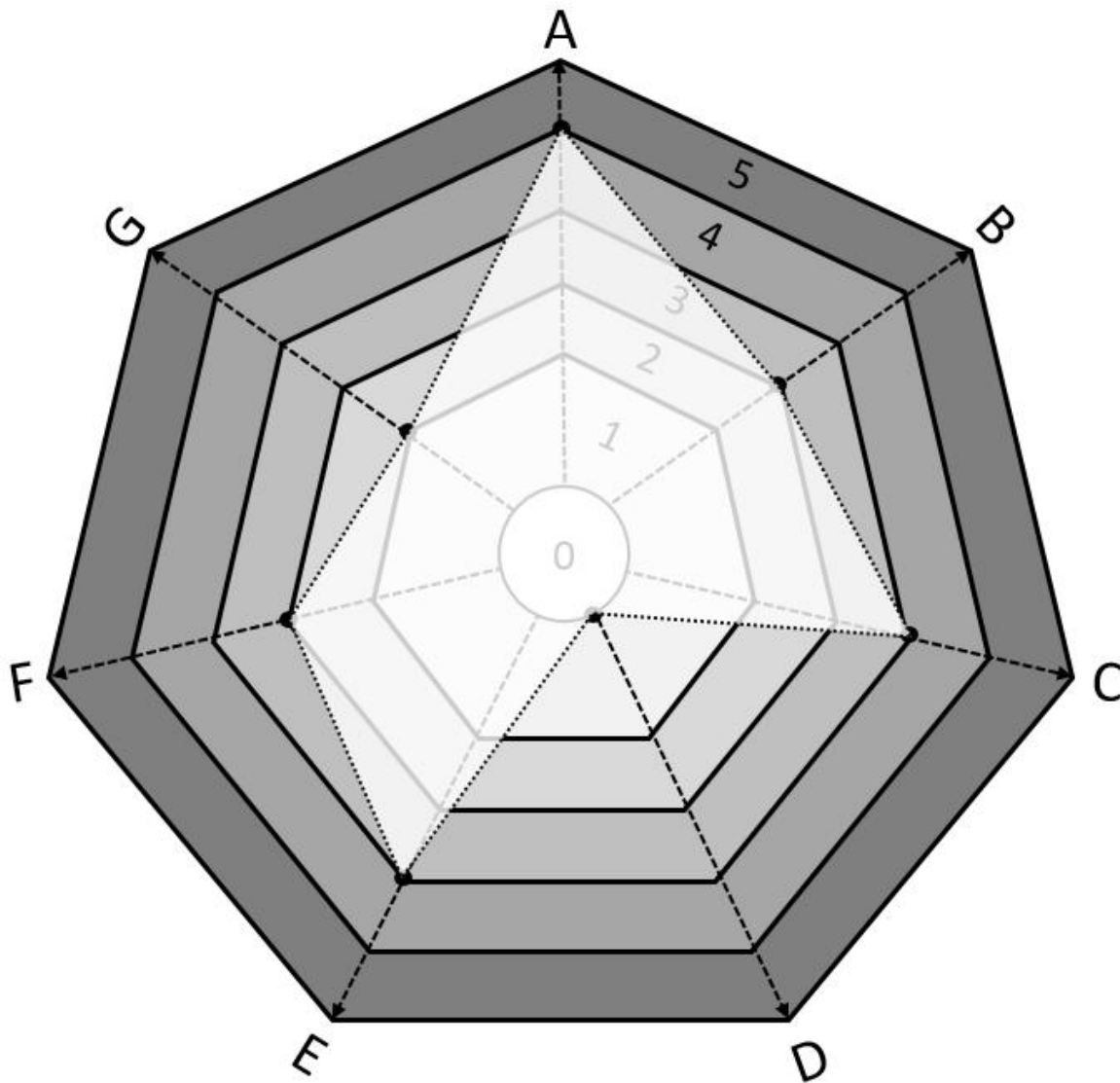
\*Based on Greg Baker's (SPFR, Norway) background paper for the Improver Project

Level 1

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	Planned maintenance	Interoperability (internal and external)		Externalised redundancy	Insurance	
	Information sharing	Stakeholder management				

Level 2





A – Risk assessment : 4  
B – Prevention: 2  
C – Preparedness: 3  
D – Warning : 0  
E – Response: 3  
F – Recovery: 2  
G – Learning : 1

JATKOKÄYTTÖ

Mahdollinen jatkohanke, jossa kehitetään kyseinen metodologia ja vastaava software teknologiatasolle 7 (TRL7) eli sitä testataan operationaalisessa ympäristössä yhteistyössä kriittisen infrastruktuurin operaattorin kanssa (esim. HUS ja HELEN)

# Christer Pursiainen

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